

The Clinical Laboratory Management Association  
Trillium Chapter is pleased to present

*A one-day workshop entitled*  
*'Employee Engagement: The Balancing Act'*  
*Facilitated by*  
*Peggy Grall*

Friday April 30, 2010

8:00 am – 4:30 pm

(Registration and Continental Breakfast at 7:30 am)

Humber River Regional Hospital – Keele Site  
2175 Keele Street Toronto, Ontario M6M 3Z4  
Auditorium

Topics will include:

- Employee Engagement – What does it really mean & Why is it a Challenge?
- Engaging the Generations at Work
- Identifying What Employees Really Want
- Facilitating Job satisfaction
- Attracting & Retaining Top Performers
- Managing for Success

Cost: CLMA Members \$199.00    Non-Members \$279.00



Numbers are limited so register early online



[https://www.regonline.ca/the\\_balancing\\_act\\_in\\_employee\\_engagement](https://www.regonline.ca/the_balancing_act_in_employee_engagement)

Registration deadline is Friday March 26<sup>th</sup>.

Peggy Grall is a Certified Business Coach and former Psychotherapist with 19 years experience in the areas of individual and organizational Change & Crisis Leadership and Conflict Resolution. She is an internationally recognized keynote speaker who speaks to organizational leaders who are anticipating and/or experiencing intense organizational transitions.